

# Schedule of Fees

Royal Freemasons **Home Care**

**1 September 2021**

## *Care & Support, Direct to Your Door*

*Royal Freemasons mission is to support a person's health and well-being, through innovative, respectful and tailored in-home care solutions. We help people to live independently in the community, offering choice, flexibility and control to maintain their quality of life.*

We promote a model of care that is client centered on dignity, respect and individualism. Drawing on a diverse and experienced team of healthcare professionals including registered nurses, allied health and support workers. We offer services that are inclusive to all backgrounds, cultures and special needs groups. We employ our own staff, trained to our expectations for service and care delivery, to provide quality, most appropriate services in a safe and with continuity.

All of our Home Support programs are individually tailored to each consumer's needs depending on their circumstances and preferences. We work in partnership with the consumer providing help and assistance with a wide range of personal and household tasks as well as on-going review of care. We encourage feedback to assist our provision of the most appropriate range of services while ensuring choice and control in decision-making.

### THERE ARE FOUR LEVELS OF HOME CARE PACKAGES:

#### Level 1:

To support people with **basic care needs.**

#### Level 2:

To support people with **low level care needs.**

#### Level 3:

To support people with **intermediate care needs.**

#### Level 4:

To support people with **high care needs.**

### HOURS OF SERVICE

We deliver a range of services 24 hours – 7 days – 365 days per year.

### AFTER HOURS

Royal Freemasons offers reassurance by providing after hours support through an 'on call after hours' phone number to handle non-medical emergencies outside of our business hours.

### PRIVATE SERVICES

Private home care can deliver a range of services through a tailored package of support. Private care services offer flexible hours available from 30 minutes to 24 hour live-in care, 7 days a week.

### OUR SERVICES

Our services include: Personal care, Domestic Assistance, Nutrition, Nursing and Allied Health Services, Care Management, Social Support and Respite Transportation.

Description	30 mins Fee Rate(ex GST)	Hourly Fee Rate(ex GST)
<b>Domestic &amp; Personal Care Services</b>		
Weekdays 7am - 6pm	\$40.00	\$54.00
Weeknights 6pm - 12am	\$48.00	\$63.00
Saturdays	\$61.00	\$82.00
Sunday	\$61.00	\$82.00
Public Holidays	N/A	\$122.00

Minimum Cert III qualifications to assist with domestic housekeeping, showering and grooming, medication prompting, respite, transport, shopping, meal preparation and social support services.

<b>Use of the worker's vehicle for transport</b>		
Charged for transport services, shopping etc	N/A	\$1.20/km

<b>Case Management Services</b>		
Weekdays 8am - 4pm	N/A	\$110/hour

Assistance with support management services.  
Min. 15 minutes increments

<b>Service Cancellation Fee</b>		
24 Hours or more notice		No Charge
24 Hours or less notice		Full cost of service

<b>Allied Health</b>		
Description	Per Hour	Per Day
Physio	\$110	N/A
Day Therapy	\$50	\$100.00
OT	\$160	N/A

<b>Home Care Package Exit Fee</b>	
Exit Fee (Negotiable)	\$0

This is only applicable for those Home Care Package clients that have Unspent Funds on discharge. We encourage our clients to spend all their allocated funds; so if you have \$0 unspent funds, there is no exit fee payable

Description	30 mins Fee Rate(ex GST)	Hourly Fee Rate(ex GST)
<b>Endorsed Nursing Services</b>		
Weekdays 7am - 6pm	\$71.00	\$95.00
Weeknights 6pm - 12am	N/A	N/A
Weekends	\$95.00	\$126.00
Public Holidays	\$142.00	\$189.00

Includes medications, clinical assessments, palliative care, basic wound care.

<b>Registered Nursing Services</b>	
Weekdays 7am - 6pm	\$126.00
Weeknights 6pm - 12am	N/A
Weekends	\$168.00
Public Holidays	\$231.00
Package Care Assessment Service Weekdays 8am - 4pm	\$137.00

Includes medications, clinical assessments, palliative care, complex wound care, catheter care, asthma, diabetes.

<b>24 Hour Live In Services (daily rate)</b>	
Personal Care Weekday	\$630.00
Personal Care Weekend	\$788.00
Public Holidays	\$1050.00

Live in service. Carer must be able to sleep on premises for minimum of 8 hours.

<b>Overnight Personal Care</b>	
Weeknights 8pm - 7am	\$368.00
Weekends 8pm - 7am	\$525.00
Public Holidays Weeknights 8pm - 7am	\$683.00
Public Holidays Weekends 8pm - 7am	\$788.00

Stay Over rates are for a maximum of 10 hours.  
Carer must be able to sleep on premises for 4 hours.  
Active 2 hours, inactive 8 hours.

\*Note: A handling fee will apply to support third party providers to achieve compliance.

Prices valid from 1st September 2021

To assist with your queries, please contact us on the details below:



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